Service Area

Established in 1959, the Daniel Boone Regional Library (DBRL) provides public library services to three library districts: 1) Boone County Library District (outside the 1965 Columbia and Centralia city limits); 2) Callaway County Library District (all of Callaway County); and 3) City of Columbia Library District (within the 1965 Columbia city limits). The Columbia Public Library is the largest of the system’s facilities and serves as the headquarters. Other libraries in the system include the the Callaway County Public Library (CCPL) in Fulton and the Southern Boone County Public Library (SoBoCo) in Ashland. The Outreach Department, housed in Columbia, provides bookmobile service to eight towns: Auxvasse, Columbia, Hallsville, Harrisburg, Holts Summit, Mokane, Sturgeon and Williamsburg. The smaller Youth Outreach Bookmobile serves the following Columbia locations: Bear Creek, Blind Boone Community Activity Center, Columbia/Boone County Health Department, The Intersection and Lunch in the Park during the summer.

Patrons

According to the 2000 census, the population of the DBRL service area is 172,462. As of December 31, 2005, DBRL had 107,420 library card holders. Regionally in 2005, patrons visited a DBRL facility or bookmobile just over 762,000 times.
Circulation

DBRL circulated nearly 1.7 million items in 2005, a nine percent increase over 2004. In 2005, the CCPL’s circulation increased by 22 percent over 2004 to just over 169,000. CPL’s circulation increased by eight percent to more than 1.4 million items.

Collections

DBRL provides a wide range of fiction and nonfiction books for adults, teens and children, as well as audiobooks on cassette/CD, large print books, genre fiction (romance series, mysteries, science fiction, westerns), videos and DVDs, music CDs, small press and literary journals, Spanish language books, English as a Second Language materials and resource kits for parents and educators. In 2005, we added “Book Bundles” to our collection that contain fiction and nonfiction Easy books on popular topics for more convenient check-out by parents or teachers. In all, we increased our regional collection by more than 26,000 items to a little more than 503,000 total.

Online Collections

Thanks to a generous donation from the Friends of the Columbia Public Library, DBRL began a downloadable audiobook service in November through our subscription to NetLibrary. In November and December of 2005, DBRL patrons checked out or renewed 1,070 audiobooks. The publicity of this new service also had a positive effect on our eBook service, also provided by NetLibrary. The number of new NetLibrary accounts created between January and October was 899, compared to the 822 accounts created in November and December. The average monthly number of eBook “check outs” between January and October was 572, compared to an average of 878 a month in November and December.
Collection by Facility

<table>
<thead>
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<th>Facility</th>
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<td>Bookmobile</td>
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<td>Youth Outreach Bookmobile</td>
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<td>Other Outreach</td>
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DBRL Collection by Type

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Online Collections

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<td>Reference Databases</td>
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Peek-A-Book Kiosk Usage

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<td>11,396</td>
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<td>CPL</td>
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Reference and Information Requests

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<td>188,148</td>
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<td>13,286</td>
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Outreach Collections

In the summer of 2005, staff established a collection as part of Fun City Summer Program Studies, a City of Columbia program for at-risk youth at Douglass High School. All of the program’s science fair winners used the library collection to complete their experiments.

General Services

Reference

DBRL subscribes to many reference databases that can be accessed through our Web site (www.dbrl.org). In 2005, DBRL subscribed to five new databases: AccessScience (library of science and technology information); Biography Resource Center (award-winning biographies and full-text articles from hundreds of periodicals); Political Research (current facts on USA federal and state governments as well as 193 independent world nations); LitFINDER (poetry, stories and essays); and Foundation Center (database of U.S. organizations that award grants). The library subscribes to a total of 22 online reference databases. Patrons can also ask questions in person, over the phone or via e-mail, or find answers in our book sources.

Public-Access Computers

In 2005, CPL and SoBoCo public computers were equipped with USB flash drives. Patrons can now use USB drives to save their work or take advantage of our high-speed Internet connection to download audiobooks. Region-wide in 2005, we had 65 Internet-access, 25 catalog-only and 10 children’s computers available for public use. You can use these computers for word processing, checking your e-mail, using the Internet, etc. The children’s computers are loaded with games and educational software.
Services for Spanish-Speaking Patrons
In 2005, we translated our circulation brochure and library card applications into Spanish in an effort to reach our growing Spanish-speaking community. We also created booklists of popular Spanish materials. CPL also began hosting Centro Latino teen tutoring eight hours per week for grades 6-12.

E-mail Notices
Staff started sending out hold notices via e-mail to SoBoCo and Bookmobile patrons in addition to CCPL and CPL patrons. To receive e-mail notices, you can sign up on our Web site or call us. Through our Web site you can also browse the catalog, review your library account, renew items and place holds, view recommended reading lists, e-mail a reference question and access library information.

Columbia Public Library Services
Hundreds of people attended the Central Missouri Area Agency on Aging’s five sessions on the Medicare prescription drug benefit plans, held in the Training Center. Many attendees were also enrolled in a program electronically.

The DBRL Children and Youth Services Coordinator wrote and narrated a script for the Columbia Public Schools and Golden Kiwanis video project, “Reading to Young Children.”

Bookmobile Services
Friday, June 17, the DBRL Bookmobile began providing service at the North County Shopping Center on Paris Road in Columbia, alternating Columbia visits between this location and the Broadway Marketplace.
General Services

Youth Outreach Bookmobile Services

Regular visits to the Blind Boone Community Center were not originally planned for the summer; however, tutors from Blind Boone requested that the library resume visits in July and continue them year-round. At the three extra visits to Blind Boone during July and August, staff counted 200 patrons using library services.

Outreach Services

With the assistance of the Columbia Housing Authority, Outreach staff began holding library activities in the community meeting room of the Bear Creek laundromat in Columbia.

Adult Programming

In 2005, the public chose “Ender’s Game” by Orson Scott Card for the One Read community-wide reading program. Participants checked out the book a record 1,768 times and more than 2,000 people attended the One Read programs. Card’s book signing brought 230 people to the CPL and 220 people attended his lecture later the same day. In addition to the regular business, history and author programs held for adults at the CPL, the library held a series called “Changed Lives: Lewis and Clark Meet the West.” The series featured nationally known speakers, including Gary Moulton, who is considered one of the most eminent scholars on the Lewis & Clark Expedition. This series was funded through a grant from the National Endowment for the Humanities and held in partnership with the Missouri Humanities Council.

Number of Public Internet Access Computers

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<td>SBC</td>
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<td>Bookmobile</td>
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Number of Public Catalog-Only Computers

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Number of Children’s Computers

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Number of Public Copiers

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Number of Public Fax Machines

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<tr>
<td>SBC</td>
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</tr>
</tbody>
</table>
Children’s Programming

In April 2005, DBRL sponsored performances by Magician David Tower in honor of National Library Week at McIntire Elementary School in Fulton, the SoBoCo Elementary School in Ashland and at the CPL. He performed for over 700 children. Also in April, the Youth Outreach bookmobile was part of the “Tons of Trucks” program held at Cosmo Park in Columbia that drew over 800 people. In all, the region held 155 programs in the month, with more than 8,000 attendees.

For Children’s Book Week, DBRL worked with seven elementary schools to bring in children’s author Tom Birdseye. DBRL also co-sponsored the Mid-Missouri Storytelling Festival with Missouri River Regional Library for the third year, hosting 11 performances for 3,095 people.

More than 3,000 children signed up for the summer reading program, “Dragons, Dreams and Daring Deeds,” and read more than 42,000 books. CCPL staff conducted seven Reading Is Fundamental (RIF) summer programs, giving away more than 600 free books. Outreach staff held eight RIF programs at bookmobile locations in Callaway County and gave away 672 free books. Local funding for RIF was provided by the Friends of the Callaway County Public Library, DBRL Foundation (Julia R. Keckeley Endowment Fund) and Wal-Mart.

Bookmobile Programming

Staff took the bookmobile to the Lunch in the Park program in Douglass Park, Columbia, each week for eight weeks during the summer. In all, we reached 931 children. (Food for this project was provided by a grant from the U.S. Department of Agriculture and supported by Columbia Public Schools and the Columbia/Boone County Health Department.)

One Read author Orson Scott Card’s comment in the online guestbook:

"I had a wonderful time in Columbia—especially at the library!—and I feel honored that Ender’s Game was chosen to be part of the strongest, best-supported one-city-one-book program I’ve seen. (And this is no small achievement—Spokane, Washington, for instance, had an excellent program.)

I was particularly impressed by the way that community leaders took part - not just giving financial support, but spending their own time (and prestige) in leading discussions and showing that One Read matters..."
Children’s Programming

Callaway County Public Library

CCPL added a third time slot for preschool story times in 2005. We also began cosponsoring the Spanish Language Play Group with the University of Missouri Extension, Family Nutrition Education Program, Fulton Public Schools, Parents As Teachers and Westminster College Spanish Department.

Youth Outreach Bookmobile

In September, the youth outreach bookmobile participated in the “Moving Ahead” ice cream social at the Blind Boone Center. Children involved in the after-school tutoring program there sold handmade books of their writings, others read aloud or sang at the open mike session with poet Sean Hickem, and some documented the event with cameras. The library provided crafts and activities, tours of the youth outreach bookmobile and a storytelling tent. An estimated 205 people attended.

Operations

Callaway County Public Library

We completed the remodeling project of the historic CCPL, including the completion of the building punch list and post-occupancy evaluations and adjustments in 2005. Except for planting the annuals, we completed the landscaping, thanks in part to a $5,000 gift from the Allison Morrison estate. We also added some equipment and furnishings, including a wall screen for the Friends Room.
Grants
In 2005, DBRL received $15,000 to cover a portion of the cost of a public opinion survey (supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State). We also received $7,500 from the Federal Communication Commission’s (FCC) program that reimburses schools and libraries for half of all Internet phone line charges. A Gates Foundation grant of $6,100 enabled us to purchase additional computer equipment.

Information Technology
In 2005, the IT Department doubled DBRL’s bandwidth to 3 Mbps, improving the speed of DBRL’s network and Internet connections. Staff also replaced 32 public computers and installed a new license server. An estimated $2,500 was saved by utilizing a new remote software installation system. IT built a virtual private network to allow secure communication between Columbia and our Ashland branch. Staff created a new domain that makes our network more flexible, reliable and secure, and they built a new server that automatically keeps our computers up-to-date with the latest security patches. Staff also performed an audit of our network security and set up MAC addressing to prevent intruders on our network.

Technical Services
Staff began setting up a new module for the library automation system, which will provide better statistical reporting. The cataloging backlog for all types of materials was greatly reduced; and, in June, staff processed 2,000 more items than ever before in a single month.

Volunteers & Staff
In addition to the DBRL Board of Trustees, DBRL Foundation and Friends groups, DBRL benefited from 521 volunteer hours in 2005. Volunteers mail overdue notices, shelve books and help out on special projects.

Senior library associate, Nancy Nelson, celebrated her 30-year anniversary at the Callaway County Public Library.

Volunteer Income Tax Preparation
• Again in 2005, volunteer income tax counselors from AARP offered free, confidential tax assistance to all middle- to low-income taxpayers, giving special attention to those ages 60 and older. Nearly all of the 966 tax returns were filed electronically using CPL’s Training Center computers.

Most popular titles system-wide:
1. “The Broker” by John Grisham
3. “True Believer” by Nicholas Sparks
4. “R is for Ricochet” by Sue Grafton
5. “The Mermaid Chair” by Sue Monk Kidd

Most popular authors system-wide:
1. Nora Roberts
2. Mary Pope Osborne
3. Stan Berenstain
4. Barbara Park
5. James Patterson
Comments from patrons at the Columbia Public Library:

Wonderful staff, building, collection.

Great. Very professional and precise. Extremely polite & pleasant.

The library’s strong points: Friendly, knowledgeable & helpful staff; quality & variety of programs offered; music selection; mystery selection; most wanted collection/system; programs available on computers; beautiful facility; hours of operation.

Most comfortable library I have ever been in.

We love everything about the building—from the architecture and sculpture, to the most helpful staff members everywhere, to the materials available, every facet of this operation is on deluxe. Thanks—we’re happy to pay taxes!

True professionals, courteous and informative.

What a great asset to the City of Columbia and the Mid Missouri area! I have lived in other cities this size, and they had nothing to compare with our local library here in Columbia! Hats off to all of you!

I am consistently grateful for this excellent resource. Someone, probably many someones, are doing their work well, and this community is the lucky beneficiary. Keep up the good work!

DBRL Board of Trustees

Governance

DBRL is a political subdivision as defined in RSMo 70.210. It is governed by the DBRL Board of Trustees, which is made up of 19 volunteers; county library district boards have five members appointed by their respective commissioners, while city library districts have nine members appointed by their mayor. A contract binds our three districts.

Funding

DBRL’s fiscal year runs January-December. We are funded primarily through property tax income. State aid, interest income, grants, bequests and donations, and copier/printer income make up the rest of the system’s revenue.

Major Board Actions

In 2005, the board conducted 69 board and committee meetings. The board commissioned Opinion Research Specialists, LLC of Springfield to conduct a public opinion survey, which ran February-April, 2005. The survey resulted in 4,334 completed mail questionnaires of adult residents living in the Boone County, Columbia and Callaway County Library Districts.

Members of the DBRL staff and board visited the Morgan County Public Library this fall.

Deputy mayors from Columbia’s sister city of Suncheon, Korea toured the CPL.
Master Facilities Plan (MFP)
The DBRL board approved the 2005-2010 Master Facilities Plan, which states that, if funding is available, DBRL will commence construction and operation of a larger SoBoCo Public Library, will plan a branch in the northern Columbia metro area and evaluate the need to replace the 1986 Youth Outreach Bookmobile.

New SoBoCo Facility
As part of the implementation of the MFP, the board entered into a contract with Renner Howell Architects in association with Bottino Grund Architects for programming, pre-design and schematic design services for a new SoBoCo Public Library. The DBRL president also signed a contract to purchase 1.5 acres of land for a new SoBoCo library at 911 South Henry Clay Boulevard, just south of the SoBoCo Primary School.

Columbia Library District Board of Trustees
The CLD board voted to return $1,690,376 to the CLD taxpayers, a result of paying off a portion of the CPL construction bonds early. This also resulted in an additional interest savings of $730,224.

Responses to the question, “What do you think the current library does especially well?” on patron comment forms during the SoBoCo public forums about the proposed new library:

Very helpful workers. Very friendly, homey environment!

The library staff are friendly and helpful. Materials are available from the main library within a reasonable amount of time. The library is well organized.

Provides gathering/learning/research place in Ashland.

I like the supply of books on cassette and CD, the ability to get books from other libraries, the friendliness and helpfulness of the staff, access to internet/computers.

... connection to broader resources, friendly service to youth and adults, a good variety for a small library.

I think the staff are excellent. They are very helpful, and are committed to helping their patrons. I also think the current library serves the needs of children very well—that is a definite strong point.
Daniel Boone Regional Library

Revenue

Regional Total
$6,857,909

Library District Property Tax
  Boone County ........................................ $3,310,473
  Callaway County .................................... $1,169,817
  Columbia ........................................... $1,847,975
  Total ................................................ $6,328,265
Interest Income ........................................ $172,552
State Aid ................................................ $85,694
Gifts, Memorials, and Donations .................... $127,571
COIN Management Fees ............................. $54,500
Copier Income ......................................... $24,510
Grants ................................................... $24,310
Other Sources ......................................... $40,507

Expenditures

Regional Total
$6,457,378

Salaries and Benefits .................................. $4,032,292
Library Materials ....................................... $1,006,143
Building Operations and Maintenance ............. $783,858
General Operating:
  Supplies ............................................. $187,096
  Professional Fees ................................... $67,966
  Public Relations/Advertising ................... $19,834
  Programming ....................................... $52,867
  Other Expenses .................................... $150,921
Capital Assets
  Furniture & Equipment Acquisitions ........... $123,116
  Building Renovations and Property .......... $33,285

Note: All financial figures reported in this document are attested to by an independent auditor’s report dated March 22, 2006 by Williams-Keepers LLC, Certified Public Accountants & Consultants.

Audited financial statements can be viewed in their entirety at the Daniel Boone Regional Library Administration offices, Columbia Public Library, 100 West Broadway.
## Columbia Library District

### Capital Project Fund

**Fund Balance, End of 2004** $1,400,537

**Revenue**

- Investment Income .................................................. $8,758

**Expenditures** ......................................................... ($74,437)

**Transfer**

- To Debt Service Fund .............................................. ($1,165,000)

**Fund Balance, End of 2005** $169,858

### Debt Service Fund

**Revenue**

- Library District Property Tax .................................. $1,828,639
- Interest Income ..................................................... $48,811
- Other Revenue ..................................................... $24,000

**Expenditures**

- Principle Payments ............................................... ($1,940,000)
- Interest and Fees .................................................. ($1,034,067)

**Other Financing Sources (Uses)**

- From Capital Project Fund ........................................... $1,165,000
- Refunding Bonds Issued ........................................... $13,690,000
- Premium on Refunding Bonds .................................... $614,469
- Payment to Refunded Bond Escrow Agent ...................... ($14,131,949)

**Net Increase to Fund Balance** $264,903

### General Obligation Bonds

**Principle Balance on Bonds, End of 2004** $18,425,000

**Principle Payments** ................................................ ($1,940,000)

**Principle Balance on Bonds, End of 2005** $16,485,000
Comments from second graders who had recently toured the Columbia Public Library:

Thank you for taking me on the tour. I like the tour. I enjoyed the books. I like the carpet. Thank you for the story. It was cool on the third floor.

Thank you for the story time. I like the fish. I liked the owl. I like the view. The whale chairs were cool.

Thank you for the tour. I enjoyed the view. The owl was cool. It is cool that the carpets are made of tires. The mushroom and the whale chairs are cool.

Thank you for taking us on a tour. The view from the 3rd floor was amazing!! I saw an interesting book called Wolf Star! I liked the green egg. The story was spooky and funny. I hope I come again.

DBRL Foundation

The mission of the DBRL Foundation is to secure private support for the DBRL system. In 2005, the Foundation received a $10,000 bequest from Mercein and Donald Duncan to enhance children’s services. The Foundation purchased streaming video equipment for DBRL, and it also continued the administration of the Wulfekammer Fund for the purchase of fiber arts materials for the region.

Thanks to the generous support of the DBRL Foundation’s Keckeley Endowment Fund, CCPL staff conducted 281 tours and school visits reaching 4,513 people.

The Foundation funded the busing of second graders from 11 schools to tour the CPL, reaching more than 700 students and teachers.

The six-paneled screen, “Rocks, Flowers and Insects,” generously donated by the artist, Robert Bussabarger, was hung on the second floor of CPL with funds from the Foundation. The Foundation also sponsored an art reception and cosponsored a lecture series.

Friends of the Callaway County Public Library

The Friends of the Callaway County Public Library began holding regular monthly and then bimonthly book sales which earned nearly $2,000.
Friends of the Columbia Public Library

The Friends of the Columbia Public Library donated a record high $62,500 to the library in 2005, the result of the tremendous success of the weekly and seasonal sales of books donated by the community. Among other things, the donation funded $27,000 worth of materials and the new downloadable audiobooks service. The CPL friends also donated a record 2,468 items to the library’s collection at an estimated value of $39,000. Books that were not sold at the Friends book sales, 6,929 hardbacks and 9,579 paperbacks, were donated to several local organizations. Books left over after the Children’s Book sale and 3,000 adult books left over after the September book sale were donated to the Biloxi Public Library as part of a local Hurricane Katrina relief effort. In all, 22 Friends volunteers made 1,141 trips to the library and logged 3,676 hours of volunteer work.

Friends of the SoBoCo Public Library

The Friends of the SoBoCo Public Library raised well over $1,000 from the sales in the Friends Room. The proceeds will be pooled with other funds for use in promoting the current library and proposed new building. In an effort to encourage people to attend the library, the Friends gave away six refurbished bicycles throughout the year. With the help of area banks, the Friends also arranged a visit from Santa that drew more than 90 children to the library.

Busiest Days

- Monday and Tuesday are the busiest days for both the CPL and CCPL while Wednesday is the busiest for SoBoCo.
- The busiest day this summer at both CPL and CCPL was June 6, the first day of the Summer Reading program.
- The busiest day overall for the Columbia Public Library was Saturday, September 10, the first day of the Friends book sale, when 2,668 people came through the door. The CPL Friends made more than $16,000 during that sale.
- On Tuesday, December 27, CPL’s circulation department checked out 6,033 items and checked in 6,545 items, meaning that a staff member touched an item every 3.7 seconds.
- CPL issued 10,932 new library cards in 2005. The highest number issued in one day was 68 on Tuesday, September 20.
Daniel Boone Regional Library Board of Trustees

Officers
Patsy Craghead, President; Lynn Hostetler, Vice President; Patricia Powell, Warrant Officer

Boone County Board
President Tiff Lauffer, Linda Dellsperger, Joyce N. Porter, Jessica Robinson

Callaway County Board
President Michael Luebbert, Patsy Craghead, Terry K. Higgins, Larry Nolte, Debbie Reed

Columbia Board
President Marie Glaze, Bertrice Bartlett, Rosie Gerding, Jo Sapp, MaryEllen Sievert, Tom Richards, David Webber