Part of the mission of the Daniel Boone Regional Library is to connect our communities to the world of information and to promote lifelong learning and digital inclusion. As technology evolves and as people’s needs change, we are adjusting to make library services easier to access in Boone and Callaway Counties.

NEW DIGITAL BRANCH DESIGN
With increased usage of online services, especially on mobile devices, we decided it was time to rebuild our website, the centerpiece of our digital branch. The new design automatically adjusts to the screen size of your device, which makes it more comfortable to use on smaller screens. Navigation to digital services is more prominent and search results show both items you can borrow from our catalog and other digital resources. Since the launch of the new website in November 2016, usage of online research resources has increased. We saw an eight percent increase in December alone, when compared to the previous December.

EXPANDED DELIVERY SERVICES
In 2016, we added additional units to the Library-To-Go lockers in both Hallsville and Holts Summit. Library-To-Go is a system of lockers to which we make daily deliveries of requested items. You can then pick up your requested items at your convenience.

Also, because of staffing adjustments, we can now visit more homebound patrons than before. The number of these outreach visits for the year increased by 16 percent over 2015.

IMPROVED WIRELESS INTERNET ACCESS
Use of the free Wi-Fi at all our libraries continues to increase. Regionwide, wireless access point uses increased 17 percent in 2016, with an average of 12,814 connections per month during the last six months. To keep up with that usage, we upgraded all our access points in 2016.

Wireless access at the Callaway County Public Library also received some enhancement last year thanks to a donation of $866 from William Woods University’s communication senior seminar class. They hosted a bingo event in April which raised money to help the library bridge the digital divide in Callaway County.

MORE TECHNOLOGY CLASSES FOR YOUTH
According to the U.S. Department of Commerce, the fastest growing job sectors involve science, technology, engineering and mathematics — also called STEM skills. Educators added art and design to the mix and refer to the skill set as STEAM. To introduce STEAM concepts and give kids a chance to try different skills, the library expanded programming for three-year-olds to teens. Our classes include “All Hands on Tech,” “Brick Builders,” “Circuit Science,” “Digital Playground” and “Sphero-nauts.”
We celebrated some milestone anniversaries in 2016:

**40 YEARS**
Tawanda Coleman
Circulation Billing & Overdues Associate

**30 YEARS**
Carolyn Branch
Julie Murphy
Callaway Library Associates

Children’s librarian Brandy Sanchez served on the selection committee which awarded the 2017 Newbery Medal. The winner was Kelly Barnhill for “The Girl Who Drank the Moon.”

We welcomed two new managers to our administrative team:

Angela Scott
Lauren Williams
Adult & Community Services Managers

The Columbia Public Library entered its tenth year as a Partner In Education with the Columbia Public Schools.

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**Library Funding**

As stipulated by Missouri law, public libraries in Missouri are separate political subdivisions funded primarily through property taxes. Daniel Boone Regional Library funding increased slightly in 2016. Prudent financial management and cost-saving measures over the years have allowed us to maintain a high level of service and keep up with necessary facility and equipment maintenance.

**STATE FUNDING DOWN**
The fiscal year 2017 legislature budget allowed for a $2,723,776 appropriation for state aid to public libraries, but after withholdings from both Governor Nixon and Governor Greitens, state aid funding for Missouri’s public libraries fell to $723,776 in the state’s 2017 fiscal year, a decrease of 73 percent. This means that if funds are not released, public libraries in Missouri will receive about 11 cents per capita for fiscal year 2017, compared to 50 cents per capita in fiscal year 2015. As a result, we estimate that DBRL will receive a total of $26,856 in state aid in fiscal year 2017. In addition, appropriated monies have been reduced for the REAL and the Athletes and Entertainment tax funds, which also help fund library services. Overall, public library funding in the state of Missouri for fiscal year 2017 has been cut nearly in half.

**GRANTS AND DONATIONS RECEIVED**
For the ninth year, we received a $15,000 Library Services and Technology grant that allows us to offer Books by Snail, a program where we mail books to students in our rural school districts. This grant is administered by the Missouri State Library, a division of the Secretary of State’s office.

The Friends of the Library are volunteers who raise money for their respective libraries, primarily through book sales. In 2016, the Friends groups donated a total of $82,754.

Like the Friends groups, the DBRL Foundation is a separate nonprofit organization. Through its own annual fundraising campaign, participation in COMO Gives and individual memorial donations, the Foundation raised $14,515 in 2016. The Foundation’s funds helped us purchase a social and political science database and new laptops as well as transportation for student tours, which were expanded in 2016 to include all grades K-12.

The Columbia Public Library benefited from three other donations. The Korean Scholars group donated $1,000, the East Missouri District of Optimist International donated an interactive table for the children’s area in honor of the Columbia Area Optimist Clubs; and a family commissioned and donated the painting “Reader by the River” by Jane Mudd in memory of their daughter, Avantika Khatri.

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**2016 Operating Revenue: $10,369,417**

- **94%** Property Taxes
- **2%** Contributions
- **2%** Other
- **1%** Investment Income
- **1%** State Aid

Revenue calculations are estimates pending receipt of final figures from the City of Columbia. Therefore, this report is unaudited. A final audited version of our financial statements will be available at www.dbrl.org after June 16.

**2016 Operating Expenditures: $9,417,491**

- **61%** Salaries & Benefits
- **11%** Building Operations & Maintenance
- **7%** General Operating
- **3%** Capital Outlay

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Events of Note

ONE READ
In 2001, the library invited educators, businesses and community members to join together to establish One Read, a community-wide reading program. For 2016, the 15th year of One Read, readers selected “Bettyville,” by Mid-Missouri author George Hodgman. About 520 people attended talks with the author and about 1,700 people attended other One Read events.

BOOKS BY SNAIL
We mailed 2,886 books and other items to 360 young readers as part of our annual summer “Books by Snail” program in 2016. All participants were students attending rural schools in Boone and Callaway Counties. Those living in Hallsville, Harrisburg and New Bloomfield requested the most reading materials over the two-month period.

UNBOUND BOOK FESTIVAL
The library joined a group of interested citizens to plan and organize the inaugural year of the Unbound Book Festival, a free event that took place April 23, 2016 at Stephens College in Columbia. The library was responsible for the children’s venue, and, thanks to a $5,000 donation from the Friends of the Columbia Public Library, brought in noted children’s authors and performers. About 400 people visited the children’s portion of the festival.

SUMMER READING
The 2016 summer reading program, “On Your Mark, Get Set, Read,” focused on the themes of fitness and competition. A total of 4,347 people of all ages signed up. Though the overall sign-up numbers were lower than in 2015, the number of people completing the program increased. The highest completion rates were among ages 5-12 and teens.

OUTREACH
DBRL strives to engage our local community and reach out to patrons who have difficulty accessing library services. Since the Outreach and Public Services departments each play a role in meeting this need, we decided to formally combine their efforts to expand our community-based services. As a result, the number of outreach visits for the year increased by 16 percent.

STRATEGIC PLANNING
The library’s current strategic plan spans 2009-2017. To kick off the development of our next long-range plan, our staff conducted environmental scans of our community to learn more about trends in: consumer technology; telecommunications; privacy and security; literacy, education and lifelong learning; workplace and workforce; public policy and regulatory affairs; and positioning the library for the future.

We subscribed to Analytics on Demand to help us review demographic and lifestyle data for our whole community. We also planned a series of town-hall style meetings, called Community Conversations, which took place in February, 2017 throughout our two-county service area. We patterned these after the Aspen Institute’s Dialogue on Public Libraries, and hired one of the authors of this methodology, Maureen Sullivan, to guide us through the strategic planning process.

ADMINISTRATION & MAINTENANCE
DBRL hired Springsted Incorporated to evaluate the library’s pay scale in comparison to other libraries and businesses. The study included a market survey, job evaluation, development of a new compensation system, implementation options and development of a compensation policy.

DBRL purchased new accounting software from Tyler Technologies to streamline accounting and related functions.

Staff worked with HVAC, roofing, electrical and other contractors to update the Facility Maintenance review report which outlines a timetable and cost schedule for anticipated maintenance over the next 10 years.
COLUMBIA

CPL staff nominated the Friends of the Columbia Public Library for the Columbia Daily Tribune’s HERO Awards in the group volunteer category.

For the second year in a row, the Columbia Public Library hosted a quilt exhibit to coincide with National Library Week. The exhibits focus on a different type of quilt each year. In 2016, curator Mindy Smith featured art quilts, with 102 quilts displayed throughout our three-story facility. The Daniel Boone Regional Library Foundation funded the exhibit.

The two parking lots north of Broadway were sealed and restriped. The work included adding three handicap spaces in the north lot, a project that was a result of our 2015 ADA self-evaluation. The south parking lot was also restriped and the designated drop-off area was better defined with new striping.

After researching ready-made electronic signage systems for our meeting rooms, we opted to use a digital sign system our IT staff developed in-house, saving thousands of dollars.

CALLAWAY COUNTY

The library hired Allen Floors to install new carpet on the second floor of the Callaway County Public Library in Fulton. The first floor was re-carpeted in 2015.

Callaway County Board members and library staff made presentations about library services to the Fulton City Council and the Callaway County Commissioners.

We installed a prominent new Library-To-Go sign at our locker location at the Holts Summit City Hall.

SOUTHERN BOONE COUNTY

Under the direction of Bill Ruppert, local plant expert and volunteer with the Missouri Prairie Foundation Grow Native Committee, we established a native plant garden at the Southern Boone County Public Library in Ashland. Part of the garden includes a registered Monarch Way Station. The library’s Friends group donated $3,325.50 to pay for the plants.

Libraries & Bookmobile Stops

Established in 1959, the Daniel Boone Regional Library serves three library districts: Boone County, Callaway County and the City of Columbia. The Columbia Public Library is the largest library and serves as the regional headquarters. DBRL also operates the Callaway County Public Library in Fulton and the Southern Boone County Public Library in Ashland.

DBRL also operates two bookmobiles and serves numerous community organizations, retirement homes, etc. In 2016, the bookmobile served Auxvasse, Columbia, Hallsville, Harrisburg, Holts Summit, Rocheport and Sturgeon. The smaller Bookmobile, Jr. makes stops around Columbia in the Bear Creek, Blind Boone and Columbia Square neighborhoods and at Lunch in the Park during the summer, as well as visiting licensed child care centers in areas without a library building.

Callaway County Public Library
710 Court Street, Fulton, MO 65251, (573) 642-7261, TTY 642-0662

Columbia Public Library
100 West Broadway, Columbia, MO 65203
(573) 443-3161, TTY 443-6027, 1-800-324-4806

Southern Boone County Public Library
109 North Main Street, Ashland, MO 65010, (573) 657-7378

Bookmobile & Outreach Department
P.O. Box 1267, Columbia, MO 65205, 1-800-324-4806

Library Governance

The Daniel Boone Regional Library is governed by the DBRL Board of Trustees, which consists of 19 volunteers. As outlined in state statute, city library districts have nine members appointed by the mayor; trustees can serve up to three, three-year terms. County library district boards have five members appointed by their respective commissioners and serve four-year terms with no limit. A contract binds our three member library districts into a regional library system.

The DBRL board makes all library policy and budget decisions. Daniel Boone Regional Library’s fiscal year runs January-December. We are funded primarily through property tax income. State aid, interest income, grants, bequests and donations, and copier/printer income make up the rest of our revenue. Melissa Carr has served as the regional director for 20 years and worked for the library for 44 years. The director oversees the day-to-day library operations and the staff.

DBRL Board of Trustees as of December 31, 2016

Officers: President Susan Daly, Vice President/Secretary Mary Fennel, Warrant Officer John French

Boone County Library District Board of Trustees:
Dorothy Carner, Susan Daly, August Nielsen, Patricia Powell, Bill Young

Callaway County Library District Board of Trustees:
Mary Fennel, Tonya Hays-Martin, Jean Howard, Michael Luebbert

Columbia Library District Board of Trustees:
Julie Baka, John French, Lisa Groshong, Philip Harrison, Lynn Hostetler, J. Hasbrouk Jacobs, Kathleen Markie, Gena Scott, Khaki Westerfield

Art quilts hang in the Columbia library lobby.

The Southern Boone County Public Library