### SERVICE REPORT
**DANIEL BOONE REGIONAL LIBRARY**  
**JANUARY 2009**

#### MONTHLY CIRCULATION STATISTICS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>COLUMBIA PUBLIC LIBRARY CIRCULATION</th>
<th>CALLAWAY COUNTY PUBLIC LIBRARY CIRCULATION</th>
<th>OUTREACH CIRCULATION</th>
<th>SOBOCO PUBLIC LIBRARY CIRCULATION</th>
<th>TOTAL MATERIALS CIRCULATED</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>145,995</td>
<td>17,423</td>
<td>4,943</td>
<td>5,479</td>
<td>175,171</td>
</tr>
<tr>
<td>2008</td>
<td>138,023</td>
<td>16,490</td>
<td>5,210</td>
<td>4,667</td>
<td>165,366</td>
</tr>
<tr>
<td></td>
<td>5.8%</td>
<td>5.7%</td>
<td>-5.1%</td>
<td>17.4%</td>
<td>5.9%</td>
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</tbody>
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#### LIBRARY VISITS

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Bookmobile</td>
<td>532</td>
<td>491</td>
<td>532</td>
<td>491</td>
<td>8.4%</td>
<td>8.4%</td>
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<tr>
<td>Delivery Services</td>
<td>185</td>
<td>183</td>
<td>185</td>
<td>183</td>
<td>1.1%</td>
<td>1.1%</td>
</tr>
<tr>
<td>Total</td>
<td>667</td>
<td>624</td>
<td>532</td>
<td>491</td>
<td>1.1%</td>
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#### ELECTRONIC SERVICES

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<tr>
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</thead>
<tbody>
<tr>
<td>DBRL Site Hits</td>
<td>185,291</td>
<td>160,200</td>
<td>15.7%</td>
<td>15.7%</td>
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<tr>
<td>Renewals (online)</td>
<td>21,356</td>
<td>17,713</td>
<td>20.6%</td>
<td>20.6%</td>
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<tr>
<td>Holds Placed (online)</td>
<td>16,403</td>
<td>12,877</td>
<td>27.4%</td>
<td>27.4%</td>
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<td></td>
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<tr>
<td>Database Uses</td>
<td>2,956</td>
<td>2,093</td>
<td>41.2%</td>
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<tr>
<td>Internet Computer Sessions</td>
<td>17,277</td>
<td>16,120</td>
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<tr>
<td>Wireless Access Point Uses</td>
<td>2,949</td>
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#### MEETING ROOM STATISTICS

<table>
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<tbody>
<tr>
<td>Community Groups Using Rooms (CPL)</td>
<td>115</td>
<td>104</td>
<td>115</td>
<td>104</td>
<td>10.6%</td>
<td>10.6%</td>
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<tr>
<td>Total Library-related Uses (CPL)**</td>
<td>44</td>
<td>39</td>
<td>44</td>
<td>39</td>
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<td>Community Groups Using Rooms (CCPL)</td>
<td>7</td>
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<tr>
<td>Library-related Uses (CCPL)**</td>
<td>30</td>
<td>20</td>
<td>30</td>
<td>20</td>
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</table>

*Includes ILL circulation

**Includes use by the Friends groups, library boards and committees, staff meetings, and library programs.
### PROGRAMS / COMMUNITY EVENTS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>PROGRAMES / COMMUNITY EVENTS</th>
<th>CUMULATIVE</th>
</tr>
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<tbody>
<tr>
<td>2009</td>
<td>2008</td>
<td>2009</td>
</tr>
<tr>
<td>118</td>
<td>99</td>
<td>118</td>
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<td>2,502</td>
<td>2,370</td>
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<td>32</td>
<td>55</td>
<td>32</td>
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<td>911</td>
<td>1,291</td>
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<td></td>
<td>Library Programs</td>
<td>19.2%</td>
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<tr>
<td></td>
<td>Number in Attendance</td>
<td>5.6%</td>
</tr>
<tr>
<td></td>
<td>Tours, Booths, and Presentations</td>
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<tr>
<td></td>
<td>Estimated Number in Attendance</td>
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### REFERENCE / OTHER CONTACTS

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<td></td>
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<td>18,891</td>
<td>16,377</td>
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<td></td>
<td>Columbia Public Library</td>
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<td>16,377</td>
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<tr>
<td></td>
<td>Directional/Other</td>
<td>8,670</td>
<td>1,151</td>
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<td>Reference/Information***</td>
<td>10,221</td>
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<td>Callaway County Public Library</td>
<td>5,984</td>
<td>3,128</td>
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<tr>
<td></td>
<td>Directional/Other</td>
<td>3,543</td>
<td>778</td>
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<tr>
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<td></td>
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<tr>
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<td>976</td>
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<tr>
<td></td>
<td></td>
<td>5,984</td>
<td>3,128</td>
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<td></td>
<td></td>
<td>3,543</td>
<td>778</td>
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<td>2,441</td>
<td>2,350</td>
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### MATERIALS STATISTICS

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<td>467,006</td>
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<td>23,541</td>
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<td>4,386</td>
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<td>6,784</td>
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<td></td>
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<tr>
<td></td>
<td>Total Regional Spoken Recordings</td>
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<tr>
<td></td>
<td>Total Additions</td>
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<tr>
<td></td>
<td>Total Withdrawals</td>
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***A Reference Transaction is an information contact that involves the knowledge, use, recommendations, interpretation, or instruction in the use of one or more information sources by a member of the library staff.